

## What stays the same

- Worldwide acceptance at 40 million places
- Purchases are deducted from your checking account
- Cash access at ATMs worldwide
- Liability protection for unauthorized purchases<sup>2</sup>

## What's improved

- **NEW** Chip Technology
- **NEW** Identity Theft Resolution Services
- **NEW** Mastercard Global Service™
- **NEW** Mastercard Airport Concierge™
- **NEW** Extended Warranty
- **NEW** Price Protection
- **NEW** Satisfaction Guarantee
- **NEW** Mastercard Priceless® Cities



**IMPORTANT:** To prevent an interruption in debit card access, please call ☎ **1-800-543-5073** to activate your new card now.

## YOUR QUESTIONS ANSWERED

- **Why are you replacing my existing debit card?**  
We've partnered with Mastercard to improve your benefits and add chip technology to your card at no cost to you.
- **Why does my new card contain a microchip?**  
Inspire FCU is offering chip technology because it provides more security and ease of use in other countries and has become the standard in the U.S.
- **What other new benefits will I gain?**  
As soon as you activate your new card, you'll gain immediate access to Identity Theft Resolution Services, Mastercard Global Service™, Mastercard Airport Concierge™, Extended Warranty, Price Protection and Satisfaction Guarantee which are described inside this brochure.<sup>1</sup>
- **What do I need to do?**
  1. Activate and start using your new Debit Mastercard today.
  2. Provide your new card number to any merchants that automatically bill your old card.
  3. Continue to use your existing PIN with your new card for purchases and ATM access.

Your old card is scheduled to close  
on April 7, 2018



<sup>1</sup> Certain restrictions apply. For details, see the enclosed Guide to Benefits.  
<sup>2</sup> Certain restrictions apply. See [www.mastercard.us/zero-liability](http://www.mastercard.us/zero-liability) for details.

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# Welcome

to your new  
Inspire FCU  
Debit Mastercard®

## Important:

Your existing Visa® debit card  
is scheduled to close on **April 7, 2018**



Enjoy added benefits  
Activate and start using your  
new Debit Mastercard today



# Important:

For continued debit card access plus even better cardholder benefits follow these 4 steps

- 1 Call**  
1-800-543-5073 to activate your new Debit Mastercard

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- 2 Sign**  
the back of your new Debit Mastercard

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- 3 Cut Up**  
and discard your old Visa® debit card

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- 4 Notify Merchants**  
of your new card number if they automatically bill your debit card

## Continue to use your existing PIN

**Security Reminder:**  
**NEVER** share your PIN with anyone.

Inspire FCU will NEVER ask for your PIN. If you receive an unsolicited call, text or email asking for your PIN or other personal account information, do not respond.

Your Inspire Visa® Debit Card is scheduled to be closed soon, so don't delay...

Activate your new Inspire FCU Debit Mastercard® today for immediate access to these enhanced benefits



### NEW! Chip Technology

improves the global usability and security of your card as more merchants at home and abroad switch to advanced chip card terminals.



### NEW! Mastercard Global Service™

provides 24 hour a day, seven day a week assistance with lost and stolen card reporting, emergency card replacement, emergency cash advance, as well as assistance with locating ATMs.<sup>1</sup>



### NEW! Mastercard Airport Concierge™

provides a Meet and Greet agent to assist with flight connections plus, at select airports, expedited security/immigration processing.



### NEW! Extended Warranty

doubles most manufacturer or U.S. store brand warranties for up to one additional year.<sup>1</sup>



### NEW! Price Protection

can refund the difference if you buy something and then see it advertised for less within 60 days of the date of purchase.<sup>1</sup>



### NEW! Satisfaction Guarantee

can provide a refund of up to \$250 if you are dissatisfied with a purchase and the merchant will not accept a return within 60 days of the purchase date.<sup>1</sup>



### NEW! Identity Theft Resolution Services

assists you with credit bureau notification and debit card replacement and provides you with an ID Theft Affidavit should you become the victim of Identity Theft.<sup>1</sup>



### NEW! Mastercard Priceless® Cities


offers unique access and special experiences so you can enjoy more of the cities you love.



### Zero Liability

means that in the event that your card is used to make unauthorized purchases—whether made in a store, by phone, or online—you won't be held liable.<sup>2</sup>



Questions? See the back cover or visit  [inspirefcu.org](https://inspirefcu.org)