



Privacy Policy

FACTS	WHAT DOES ZING CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	<p>The types of personal information that we collect and share depend on the product or service you have with us. This information can include:</p> <p>Social Security Number, date of birth, income, account balances, payment history, transaction or loss history, credit history and credit scores</p> <p>We do not share mobile information with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will remain strictly confidential and will only be shared with authorized service providers for the sole purpose of managing opt-ins and opt-outs.</p> <p>When you are no longer our customer/member, we continue to share your information as described in this notice.</p>
How?	All financial companies need to share member personal information to run their everyday business. In the section below, we list the reasons we can share our members' personal information, the reasons Zing Credit Union chooses to share, and whether you can limit sharing.

Reasons we can share your personal information	Does Zing Share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes - to offer our products and services to you	YES	NO
For joint marketing with other financial companies	YES	YES
For our affiliates' everyday business purposes - information about your transactions and services	YES	NO
For our affiliates' everyday business purposes - information about your credit worthiness	YES	YES
For our affiliates to market to you	YES	YES
For our non affiliates to market to you	YES	YES

To limit sharing or talk to a representative

Contact Zing Credit Union

Call 303-573-1170, email members@myzing.com, or in person at any branch location.

Questions?	Call 303-573-1170 or toll free 1-877-293-6328.
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Who we are	
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Who is providing this notice?	Zing Credit Union
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What we do	
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How does Zing Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards, secured files and buildings.
How does Zing Credit Union collect my personal information?	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> open an account, apply for a loan, pay your bills, make an electronic transfer, change your address or name, use your credit/debit card. <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> sharing for affiliates' everyday business purposes-information about your creditworthiness affiliates from using your information to market to you sharing for non-affiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>

Definitions	
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Affiliates	<p>Affiliates are companies related by common ownership or control. They can be financial and non-financial companies. For the benefit of our members, we share information with our affiliates to provide technological support, access to shared branches, card servicing, and investment, lending, and trust services. Examples include:</p> <ul style="list-style-type: none"> <i>Financial companies, non-financial companies (such as Credit Union Lending Source, LLC.), and others.</i>
Non-affiliates	<p>Non-affiliates are companies not related by common ownership or control. They can be financial and non-financial companies. We utilize non-affiliates, for example, to provide card and mortgage services. Examples include:</p> <ul style="list-style-type: none"> <i>Non-affiliates we share information with include but are not limited to companies such as mortgage companies, credit reporting agencies, and insurance companies.</i>
Joint marketing	<p>Joint marketing is a formal agreement between nonaffiliated financial companies that together market financial products or services to you. We enter into joint marketing agreements to provide our members insurance, auto broker, and business services. Examples include:</p> <ul style="list-style-type: none"> <i>Joint marketing partners include companies such as partner auto brokers, insurance companies, and others.</i>

