

## **Family Trust Federal Credit Union Equipment and Software Requirements – Minimum Hardware, Software, Browser and Device Requirements**

### **Digital Banking Requirements:**

- **Browser Support:**

In general, digital banking supports the last two versions of every browser:

- Google Chrome: Latest 2 versions
- Firefox: Latest 2 versions
- Internet Explorer: v11
- Microsoft Edge: Latest 2 versions
- Safari: Last 2 major versions
- IOS: Last 2 major versions
- Android: v5.0 and above.

- **Device Support:**

Digital banking supports Windows and Apple OS X computing platforms as well as Android and IOS mobile platforms.

- Windows: versions that are supported by Apple and support a browser listed above.
- OSX: versions that are still supported by Apple and support a browser listed above.
- Android: v5.0 and above
- IOS: The last two major releases

### **Online Account Opening and Applications**

Browser support:

- Internet Explorer IE 8 – IE11

Adobe Reader:

- Adobe Acrobat Reader 10.1.4 or higher