AOCU 2.0 ONLINE BANKING FIRST-TIME LOGIN FOR NEW USERS





FOR MORE UPGRADE DETAILS VISIT MYAOCU.COM/AOCU2

Navigate your web browser (*Google Chrome, Mozilla Firefox, or Microsoft Edge recommended*) **to www.myaocu.com. Click on the Login button in the upper right hand side of the viewport.**



A Login Menu will slide out from the right side of the viewport. Click on "Not Enrolled" under the large "Login" button.



In the event that you do not land on the registration page, and instead see the standard Online Banking login, you can also simply select "Register" from this screen to start the process.

	NION	
Log In to Online	Banking Not registered yet? Manage your Advantage One Credit Union accounts simply and securely. It takes just a few minutes to register. Register	Need help? Contact Us Locations Help
AVAILABLE OF	Go to our mobile site Accessing your finances on your phone has never been easier. • View your transactions history • Transfer funds • Find your closest location and contact information More features coming soon!	

The first step in registering for Online Banking is to read the disclosures. You will have to scroll down to read the entirety of the disclosure document. After you have read them, if you wish to continue, you must click the "I Agree" checkbox and then click "Continue".

	Username
nage your Advantage One Credit Union accounts simply and securely, any time and anywhere you have internet sess. It takes just a few minutes to register.	Forgot Password?
ase accept the disclosure to continue the registration process.	Log In
Advantage One Credit Union Online Banking Disclosure	
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Cancel Continue	

Next, enter the following information:

- Account or Member Number
- Social Security Number or Tax ID Number
- Birth Date
- Email Address

This email is the address that we will use to communicate vital account information to you. Please ensure that it is in working order and that you can connect to it before proceeding.

Please note the "Show/Hide" buttons to the right of the entry fields. These will help you confirm the information you are typing is accurate and as you intended.

Review your entries for accuracy and click "Continue" when you are ready to proceed.

ADVANTAGE ONE CREDIT UNION				
Register for Onl	ine Banking Access	Ap	plication Process Confirm Your Identity	
Confirm Your Identity The following information is use owner of the account. We match	y ed to verify you have an account with Advantage One Credit Union and that you are the h your answers against our records. Questions marked with * are required.	0	Verify you have an account and that you are the owner of the account.	
Account/Member Number * SSN/TaxID *	Bhow Bhow (No dashes please)	0	temporary password. Authenticate Provide your security information.	
Birth Date * Email	Jan v 01 v 1900 v example@emaildomain.com		Confirm Contact Information Confirm your email and phone number.	
	Cancel	0	Done Start banking, saving, budgeting and sharing.	
		Ne	ed help?	
		E	 Contact Us Locations 	
		(D Help	

Now that you have verified your identity, you will choose a Username and confirm where you wish to receive your temporary password.

Username

For security purposes, we require that your Username be unique and that it is complex enough to protect your account. You must choose a name that contains at least eight letters and numbers, but we encourage you to use up to 20 characters and symbols as well.

	NTAGE ONE DIT UNION	
Register fo	Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric.	Application Process Confirm Your Identity Verify you have an account and that you are the owner of the account. Register Choose a username and generate a temporary password.
L Username	Choose a new username. It must be unique, between & and 20 characters in length, and alphanumeric. AFakeUSer_1 Check Availability Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric. AFakeUSer_1 Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric. AFakeUSer_1 © username is available	When you have a Username chosen, you will have to check to see that it is available. If it is unavailable, you will need to make changes until you formulate an available Username.

Now that you have a valid Username in the system, we can send you a temporary password. This password will be used to further verify your identity and confirm that we have a good means of electronic communication with you. We will send the password to the email that you entered to verify your address, or, if you have a cell phone on record with us, you can choose to have your temporary password sent via SMS text.

Make your selection and click "Continue"

Username	Choose a new username. It must be u	nique, between 8 and 20 characters in length, and		Verify you have an account and that you are the owner of the account.
	AFakeU5er_1	username is available	•	Register Choose a username and generate a temporary password.
Password	We will generate a temporary passwor	d for you. Where should we send it?	•	Authenticate Provide your security information.
	exa***e@emaildomain.com	(***)***-*123	0	Confirm Conlact Information Confirm your email and phone number.
	Other			Done Start banking, saving, budgeting and sharing.
		Cancel Continue	Ne	ed help?

Within a few minutes of clicking "Continue" you will receive your temporary password via the method you selected on the previous page. When your temporary password arrives, enter it into the Temporary Password field and click "Log In".

If you encounter issues:

If you elected to receive it via email and are not seeing it reasonably soon, please remember to check your spam folder and confirm that you typed your email address in correctly.

If the password will not work, make sure you are entering it completely and correctly. If you still cannot get it, you can press "Reset Password" to try again.

As always, if you are having difficulty you can always reach out to us via messaging on the web and in the app, or call us at 734-676-7000.

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Register for Online Banking Access	Application Process Confirm Your Identity
Temporary Password	Verify you have an account and that yo are the owner of the account.
If you are an existing home banking user and you have NOT received an email containing a temporary password, please enter your current home banking password below.	Choose a username and generate a temporary password.
If you are registering for the first time, it may take up to 5 minutes to receive your temporary password and it will expire 24 hours after it has been sent. If you received your temporary password, please enter it below.	Provide your security information.
Password	Confirm your email and phone number
Reset Password	Start banking, saving, budgeting and sharing.
	Need help?
	Contact Us Cocations
	Help

Having successfully entered a correct Temporary Password, you will now be asked to create your permanent Online Banking Password.

Like our Usernames, Passwords need to be complex to protect your account. We require at least 8 characters and you must use letters and numbers. We encourage you to extend the length of your password (up to 20 characters) and to use upper and lowercase letters, numbers and symbols. The strength of the password will be indicated by a color-changing bar (red, yellow and green) and the indicators of "Weak", "Fair" and "Strong" below the Password field.

Once you have a good strong Password that you can remember, repeat it in the "Confirm Password" field and click "Continue".

ADVANTAGE ONE CREDIT UNION	
Register for Online Banking Access	Application Process
Password Change	Confirm Your identity Verify you have an account and that you are the owner of the account.
Please set a new password to continue with the registration process. Your password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, and at least one	 Register Choose a username and generate a temporary password.
New Password	Authenticate Provide your security information. Confirm Contact Information
••••••	Confirm your email and phone number.
Strong Confirm Password	sharing.
••••••	Need help?
Continue	O Locations
	⊘ Help

Successfully entering your password will load the Online Banking Dashboard. Do not be concerned if it takes a moment to load the very first time you log into Online Banking. On your first visit, your dashboard and all of your account information is loading for the first time. This may take a moment if you are on a slower connection.

We encourage you to check out our Account Overview Guide and watch the overview videos to get the most from your new Online Banking platform. Visit <u>www.myaocu.com/learning-library</u> for more guides and tutorials.

	VANTAGE ONE EDIT UNION			Jessica 🗸
DASHBOARD	Dashboard			Help
	Accounts	\$	Last 3 days	٥
, ABOUTING	Checking	\$23,437.47	1 account alert	~
TRANSFERS	BASIC CHECKING *0805-0200	<pre>\$23,437.47 \$23,437.47</pre>	-D Logged in 8 times	~
	Savings	\$19,424.44	Next 3 days	\$
-	PRIMARY SAVINGS *0805-0000	\$19,424.44 \$16,572.99	I pending transaction -\$2	2,258.95 ~
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MESSAGE CENTER	Pending Transaction Available Balance	GES	LinkExternalAccounts) ITI 🗽
EDOCS	Financial News		BudgetTracker	
	ORB Financial Sponsors Credit Unions for Kids! ORB Financial is very active in raising money for Children's Miracle	Network through Credit	Auto Payment	\$250
ACCOUNT	Unions for Kids, a national CMN sponsor. January 21, 2014		Bills & Utilities	\$1,000
\$	Information Regarding Year End Tax Documents		\$0	
REWARDS	Read this important article about year end tax documents for your 5498.	Forms 1099, 1098 and	Gifts & Donations	\$50
•••	January 21, 2014		\$0	
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