## AOCU 2.0 ONLINE BANKING FIRST-TIME LOGIN FOR NEW USERS





FOR MORE UPGRADE DETAILS VISIT MYAOCU.COM/AOCU2

**Navigate your web browser** (*Google Chrome, Mozilla Firefox, or Microsoft Edge recommended*) **to www.myaocu.com. Click on the Login button in the upper right hand side of the viewport.** 



A Login Menu will slide out from the right side of the viewport. Click on "Not Enrolled" under the large "Login" button.



In the event that you do not land on the registration page, and instead see the standard Online Banking login, you can also simply select "Register" from this screen to start the process.

	ONE	
Log In to Online	Banking Not registered yet? Manage your Advantage One Credit Union accounts simply and securely. It takes just a few minutes to register. Register	Need help? Contact Us Locations Help
AVAILABLE OF	Go to our mobile site Accessing your finances on your phone has never been easier. • View your transactions history • Transfer funds • Find your closest location and contact information More features coming soon!	

The first step in registering for Online Banking is to read the disclosures. You will have to scroll down to read the entirety of the disclosure document. After you have read them, if you wish to continue, you must click the "I Agree" checkbox and then click "Continue".

egister for Online Banking Access	Username
inage your Advantage One Credit Union accounts simply and securely, any time and anywhere you have internet cess. It takes just a few minutes to register. case accept the disclosure to continue the registration process.	Forgot Password?
Advantage One Credit Union Online Banking Disclosure	
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I Agree 🖶	
Cancel Continue	

Next, enter the following information:

- Account or Member Number
- Social Security Number or Tax ID Number
- Birth Date
- Email Address

This email is the address that we will use to communicate vital account information to you. Please ensure that it is in working order and that you can connect to it before proceeding.

Please note the "Show/Hide" buttons to the right of the entry fields. These will help you confirm the information you are typing is accurate and as you intended.

## Review your entries for accuracy and click "Continue" when you are ready to proceed.

ADVANTAG CREDIT U	EONE		
Register for Onl	ine Banking Access	Ap	plication Process Confirm Your Identity
	<b>y</b> ed to verify you have an account with Advantage One Credit Union and that you are the h your answers against our records. Questions marked with * are required.	0	Verify you have an account and that you are the owner of the account.
Account/Member Number * SSN/TaxID *		•	temporary password. Authenticate Provide your security information.
Birth Date * Email	Jan v 01 v 1900 v example@emaildomain.com		Confirm Contact Information Confirm your email and phone number.
	Cancel	ò	Done Start banking, saving, budgeting and sharing.
		Ne	ed help?
			<ul> <li>Contact Us</li> <li>Locations</li> </ul>
			ව Help

Now that you have verified your identity, you will choose a Username and confirm where you wish to receive your temporary password.

## Username

For security purposes, we require that your Username be unique and that it is complex enough to protect your account. You must choose a name that contains at least eight letters and numbers, but we encourage you to use up to 20 characters and symbols as well.

	TAGE ONE T UNION	
Register for	Online Banking Access Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric.	Application Process Confirm Your Identity Verfy you have an account and that you are the owner of the account. Register Choose a username and generate a temporary password.
L Username	Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric.          AFakeUSer_1       Check Availability         Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric.         AFakeUSer_1       © username is available	When you have a Username chosen, you will have to check to see that it is available. If it is unavailable, you will need to make changes until you formulate an available Username.

Now that you have a valid Username in the system, we can send you a temporary password. This password will be used to further verify your identity and confirm that we have a good means of electronic communication with you. We will send the password to the email that you entered to verify your address, or, if you have a cell phone on record with us, you can choose to have your temporary password sent via SMS text.

Make your selection and click "Continue"

				Confirm Your Identity Verify you have an account and that you are the owner of the account.
L Username	alphanumeric.	Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric.		
	AFakeU5er_1	ousername is available	°	Register Choose a username and generate a temporary password.
Password	We will generate a temporary password	for you. Where should we send it?	0	Authenticate
	EMAIL	SMS		Provide your security information.
	• exa***e@emaildomain.com	(***)***-*123	0	Confirm Conlact Information Confirm your email and phone number.
	Other		6	Done
				Start banking, saving, budgeting and sharing.
		Cancel	Ne	ed help?

Within a few minutes of clicking "Continue" you will receive your temporary password via the method you selected on the previous page. When your temporary password arrives, enter it into the Temporary Password field and click "Log In".

## If you encounter issues:

If you elected to receive it via email and are not seeing it reasonably soon, please remember to check your spam folder and confirm that you typed your email address in correctly.

If the password will not work, make sure you are entering it completely and correctly. If you still cannot get it, you can press "Reset Password" to try again.

As always, if you are having difficulty you can always reach out to us via messaging on the web and in the app, or call us at 734-676-7000.

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Register for Online Banking Access	Application Process Confirm Your Identity
Temporary Password	Verify you have an account and that you are the owner of the account.
If you are an existing home banking user and you have NOT received an email containing a temporary password, please enter your current home banking password below.	Choose a username and generate a temporary password.
If you are registering for the first time, it may take up to 5 minutes to receive your temporary password and it will expire 24 hours after it has been sent. If you received your temporary password, please enter it below.	Provide your security information.
Password	Confirm your email and phone number
Reset Password	Start banking, saving, budgeting and sharing.
	Need help?
	<ul><li>Contact Us</li><li>Locations</li></ul>
	⑦ Help

Having successfully entered a correct Temporary Password, you will now be asked to create your permanent Online Banking Password.

Like our Usernames, Passwords need to be complex to protect your account. We require at least 8 characters and you must use letters and numbers. We encourage you to extend the length of your password (up to 20 characters) and to use upper and lowercase letters, numbers and symbols. The strength of the password will be indicated by a color-changing bar (red, yellow and green) and the indicators of "Weak", "Fair" and "Strong" below the Password field.

Once you have a good strong Password that you can remember, repeat it in the "Confirm Password" field and click "Continue".

ADVANTAGE ONE CREDIT UNION	
Register for Online Banking Access	Application Process
Password Change	Confirm Your Identity Verify you have an account and that you are the owner of the account.
Please set a new password to continue with the registration process. Your password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, and at least one number.	Register     Choose a username and generate a     temporary password.      Authenticate     Provide your security information.
New Password	Confirm Contact Information Confirm your email and phone number.
Strong	Done Start banking, saving, budgeting and sharing.
Confirm Password	Need help?
	<ul> <li>Contact Us</li> <li>Locations</li> </ul>
Continue	⑦ Help

Successfully entering your password will load the Online Banking Dashboard. Do not be concerned if it takes a moment to load the very first time you log into Online Banking. On your first visit, your dashboard and all of your account information is loading for the first time. This may take a moment if you are on a slower connection.

We encourage you to check out our Account Overview Guide and watch the overview videos to get the most from your new Online Banking platform. Visit <u>www.myaocu.com/learning-library</u> for more guides and tutorials.

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