

GETTING STARTED WITH ELECTRONIC SERVICES

ENJOY CONVENIENT ACCOUNT ACCESS ANYTIME, ANYWHERE.

ONLINE BANKING

Manage all your CEFCU[®] accounts 24/7 with CEFCU On-Line^{®,†} You can make transfers, view your transaction history, or even set up customized alerts and reminders. Plus, sign up for additional services like eStatements, Bill Pay, Credit Card Online Services, and more!

- 1. Go to **cefcu.com/online** and click **Sign Up**.
- 2. Fill in your Primary account information where prompted. Click **Continue.**
- 3. A new window will pop up confirming your **Login ID**. Click **Continue**.
- Select a Delivery Option for a Secure Access Code.[‡] Enter your Secure Access Code. Click Submit.
- 5. Choose if you'd like to register your device and browser. If you register, you will not have to request a new Secure Access Code when you use that device and browser in the future.
- 6. Change your password. Click Submit.
- 7. Review the CEFCU Online Services Agreement, and click **I Accept**.

[†]For a business account, CEFCU's Business Services Department will need to assist you in the enrollment process. Please call 309.633.7065 or 1.800.633.7077, ext. 37065 to register.

[‡]If the contact information we have on file is inaccurate or out-of-date, please contact CEFCU at 1.800.633.7077.

CEFCU BILL PAY

With CEFCU Bill Pay, you can pay your bills from home — or anywhere you have internet access -24/7.

- 1. Sign in to CEFCU On-Line.
- 2. Under Services, click Bill Pay.
- 3. Accept the Terms & Conditions.

CEFCU Bill Pay is FREE for any month you make a purchase with your CEFCU Debit MasterCard[®].

MOBILE BANKING

Access your CEFCU accounts anytime, anywhere with CEFCU Mobile Banking.

Enroll today:

- 1. Go to the app store and download **CEFCU Mobile Banking.**
- Enroll your account for Mobile Banking access within the app by entering your CEFCU Primary Account Number, Date of Birth, and last four digits of your Social Security Number.
- 3. Log in and start using CEFCU Mobile Banking!



Have questions? CEFCU is always ready to help. For more information, simply visit a Member Center or call 1.800.633.7077. Or, visit CEFCU at cefcu.com

ESTATEMENTS

eStatements allow you anytime/anywhere access to *your* CEFCU account.

- 1. Sign in to CEFCU On-Line.
- 2. Select Settings/Statement Delivery.
- 3. Review and accept the eStatement disclosure.
- 4. Choose **eStatement** for delivery type (may take one business day to process).
- 5. Accept the **Delivery Agreement.** Make sure you have an email address listed and select Save.
- 6. Go to Transactions/eStatements.
- 7. Verify that you can accept a PDF by selecting **Get Code.**
- 8. Enter the code in the box next to Verify. Click **Verify**.



Additional Convenience Services

- Free Money Center 24[®] ATMs^{*}
- Surcharge-free account access at 30,000 CO-OP ATMs nationwide and nearly 5,000 Shared Branch Locations**
- Free Direct Deposit
- Gift cards
- Bank wires
- Loan payment transfers from other institutions
- Free eStatements for your CEFCU MasterCard[®] Credit Card account
- MasterPass[™]
- Credit Card transaction alerts with MasterCard In Control™
- Apple Pay and Samsung Pay

ATM and Fast Track Teller cash withdrawals, purchases with your PIN, and signature purchases with your Debit Card are subject to daily limits.

*Complete list of free ATMs is available on the CEFCU Mobile Banking app and at cefcu.com/locations. Please refer to the CEFCU Fee Schedule for other related ATM fees. The ATM owner may also charge a fee.

**For a complete list of locations visit cefcu.com/locations.





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