



GETTING STARTED WITH ELECTRONIC SERVICES

ON-LINE® AND MOBILE BANKING

Manage all your CEFCU® accounts 24/7 with CEFCU On-Line and Mobile Banking.¹ You can make transfers, view your transaction history, or even set up customized alerts. Plus, sign up for additional services like eStatements, Bill Pay, Credit Card Online Services, and more. Get started now!

1. Go to **cefcu.com** and click **Sign Up**.
2. Fill in your primary account number, date of birth, preferred login ID, and the last four digits of your Social Security number where prompted. Click **Continue**.
3. A new window will pop up confirming your **Login ID**. Click **Continue**.
4. Select a **Delivery Option** for a Secure Access Code.²
5. Enter your **Secure Access Code**. Click **Submit**.
6. Choose if you'd like to register your device and browser. (If you register, you will not have to request a new Secure Access Code when you use that device/browser in the future.)³
7. Choose your password. Click **Submit**.
8. Review and accept the necessary disclosures.

Download the CEFCU Mobile Banking App today!

1. Simply visit the Apple App Store or the Google Play Store.
2. Use your On-Line Banking login to get access.

CEFCU BILL PAY

With CEFCU Bill Pay, you can pay your bills anytime, anywhere — for FREE!

1. Sign in to **CEFCU On-Line** or **Mobile Banking**.
2. Under Services, click **Bill Pay**.
3. Read and accept the disclosure.

CEFCU MY PAY

Need to get money to someone fast? CEFCU My Pay is a free, secure way to send money to almost anyone, anywhere!

1. Sign in to **CEFCU On-Line** or **Mobile Banking**.
2. Select **Transactions**.
3. Select **CEFCU My Pay**.
4. Read the disclosure and choose **“Agree.”**
5. Enter your CEFCU Debit Card number and expiration date. Select **“Continue.”**

Now you're ready to transfer! All you need is the mobile phone number or email address of your recipient.



¹For a business account, CEFCU's Business Services Department will need to assist you in the enrollment process. Please call 309.633.7065 or 1.800.633.7077, ext. 37065 to register.

²If the contact information we have on file for you is inaccurate or out-of-date, please contact CEFCU at 1.800.633.7077.

³If you clear your computer's "cookies," you will be asked if you want to register the next time you sign in.

Have questions? CEFCU is always ready to help. For more information, simply visit a Member Center, call 1.800.633.7077, or visit cefcu.com.

You can view online services User Guides in video or eBooklet format at cefcu.com/online.

ESTATEMENTS

eStatements allow you anytime/anywhere access to your CEFCU account transaction history.

1. Sign in to **CEFCU On-Line** or **Mobile Banking**.
2. Select **Settings/Statement Delivery**.
3. Review and accept the **eStatement** disclosure.
4. Choose **eStatement** for delivery type (may take one business day to process).
5. Accept the disclosure. Make sure you have an email address listed, then select **Save**.
6. Go to **Transactions/View eStatements**.
7. Verify that you can accept a PDF by selecting **Get Code**.
8. Enter the code in the box next to Verify. Click **Verify**.



CEFCU's here to help.

For assistance regarding Electronic Services, please contact 1.800.633.7077. Representatives are available to assist you M–F 7:30 a.m.–8 p.m. and Saturday 9 a.m.–5 p.m. Central Time.

ADDITIONAL CONVENIENCE SERVICES

- More than 30,000 fee-free ATMs nationwide through Money Center 24 and the CO-OP® Network†
- Face-to-face transactions at our Member Centers and nationwide through 5,200 Shared CO-OP Network Credit Union branches†
- Loan payments from other financial institutions.
- eStatements for your CEFCU Mastercard® Credit Card
- Real-time security alerts
- Digital wallets including Apple Pay®, Google Pay™, Samsung Pay®, and more
- Mobile Check Deposit

†Complete list of free ATMs and shared branches available at cefcu.com/locations. Please refer to the CEFCU Fee Schedule for other related ATM fees. The ATM owner may also charge a fee. ATM cash withdrawals are subject to daily limits.

CEFCU

Not a bank. Better.®



Federally Insured by NCUA



Google Pay is a trademark of Google LLC

Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

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