

Need help with Online Banking login?

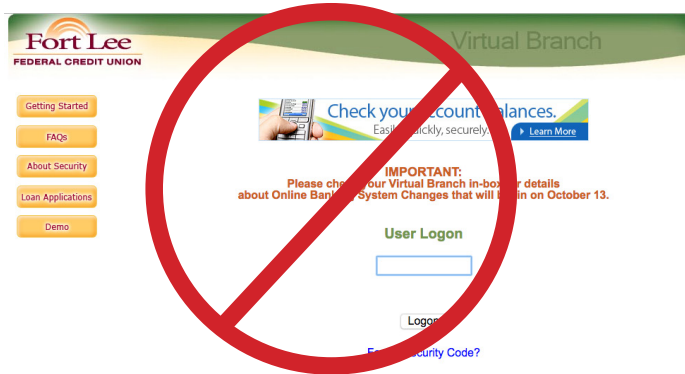
Here are few common situations and tips to help you get set up with our new Online Banking System.



1 I can't login through my bookmarked web page.

You may be going to the OLD site, which will not work. Delete this bookmark and clear your browser history and cookies. Go to our website www.fortleecu.org and login from there.

Incorrect



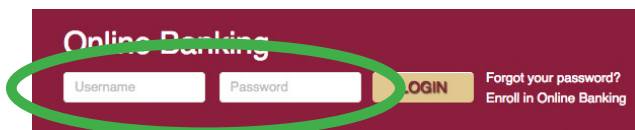
Correct



2 My normal password is not working.

You must enter the **last 6 digits** of the **PRIMARY ACCOUNT HOLDER'S** social security number.

Website Homepage Login Area



1. Enter your Username
2. Enter last 6 of Primary Account Holder's SSN

Next Screen

Change Password

3 The page cannot be displayed / Server Error / DNS Error

Make sure you are using the most recent version of your web browser. For optimal viewing, we suggest using **Firefox**. Other supported browsers:

Windows 10:

Edge
Chrome (latest version)
Firefox (latest version)

Windows 8.1:

Internet Explorer 11
Chrome (latest version)
Firefox (latest version)

Windows 7:

Internet Explorer 9
Internet Explorer 10
Internet Explorer 11
Chrome (latest version)
Firefox (latest version)

Mac OS X 10.11 (El Capitan):

Safari 9.X (latest version)
Chrome (latest version)
Firefox (latest version)

Mac OS X 10.10 (Yosemite):

Safari 8.X (latest version)
Chrome (latest version)
Firefox (latest version)

Mac OS X 10.9 (Mavericks):

Safari 7.X (latest version)
Chrome (latest version)
Firefox (latest version)

Mac OS X 10.8 (Mountain Lion):

Safari 8.X (latest version)
Chrome (latest version)
Firefox (latest version)