

#### **TECH CU BRANCHES & ATMS**

Visit our location locator at <u>www.techcu.org</u> or in the Tech CU Mobile Banking App for branch information and hours.

# CONTACT CENTER

(800) 276-8324

## COMMERCIAL SERVICES DEPARTMENT

10951 Broadway, Crown Point, IN 46307 (800) 276-8324 x 262

# **CU MORTGAGE SERVICE**

A Tech Credit Union company. NMLS 401705. 870 Eastport Centre Dr., Suite 200 Valparaiso, IN 46383 (800) 285-0670 www.cumortgageservice.com

# TECH CU CORPORATE OFFICES

10110 Randolph Street, Crown Point, IN 46307 Accounting, Human Resources, Information Technology, Loans & Marketing Departments





# Message and data rates may apply from your wireless carrier when using mobile services.

<sup>1</sup>There is no fee for Bill Pay when at least one payment is sent each month. See Bill Pay User Agreement presented during sign up for applicable service fees.

<sup>2</sup>Deposits are subject to verification and are not available for immediate withdrawal. Deposits may be credited same business day if received before the processing cut-off time defined in the service agreement. Data rates may apply from your wireless carrier.

<sup>3</sup>TurboTax is a registered trademark of Intuit Inc. Terms and conditions, features, support, pricing and service options are determined by Intuit Inc. and subject to change without notice.

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# DIGITAL BANKING SERVICES

# CONVENIENCE & ENHANCED SECURITY

Visit **www.techcu.org** to learn more about our Digital Banking services.

## **BILL PAY**

Receive, view and manage your bills from one location. Easily make payments online or on the go via Tech CU mobile apps. Stay on top of your account with email alerts for bill arrivals, due dates, and payments. Send at least one payment a month and there is no service charge.<sup>1</sup>

#### **E-STATEMENTS**

The easy and secure way to access your account statements and avoid monthly paper statement fees. Once enrolled, you will receive an email when a PDF version of your statement is available for viewing. You will always have the last 18-months of e-Statements available for viewing in Online & Mobile Banking.

#### **MOBILE BANKING**

Make your money as mobile as you are with our **mobile banking apps**, **mobile web banking**, or **text message banking**. It is the easiest way to check account balances, review transaction history, transfer funds, deposit checks and more. Mobile Banking apps are available for download from the App Store and Google Play Store.

#### **MOBILE CHECK DEPOSIT**

Use the Tech CU Mobile Banking app to deposit paper checks. Simply tap the app and snap a photo of the front and back of your endorsed check. It's fast, secure and free.<sup>2</sup>

#### **MOBILE WALLETS**

Make quick, secure Debit Card payments using your smartphone and a mobile wallet. Add your card to **Apple Pay**, **Google Pay** or **Samsung Pay** for easy, private transactions at participating retailers. To get started, download or locate the mobile wallet on your compatible device. Open the app and follow the prompts to add you Debit Card to the wallet.

#### **MONEY MANAGEMENT**

This free service within Online Banking is loaded with benefits that can help you manage your money, better understand your spending, create debt pay-off timelines, and much more. Money Management keeps track of all your accounts, wherever you have them.

#### **ONLINE ACCOUNT OPEN & LOANS - Coming Soon**

Open new accounts and apply for loans 24/7 at **www.techcu.org**, within Online Banking, or in the Tech CU Mobile app. It takes just minutes and can be done when it's convenient for you.

#### **ONLINE BANKING**

Quick, easy and secure access to your accounts starts at **www.techcu.org**. Visit the credit union website and login to check account balances, review account history, view cleared checks, and transfer funds. You can also access other features like Bill Pay, e-Statements, Money Management, TurboTax, and account alerts & notifications.

## **ClickSWITCH**

We've partnered with ClickSWITCH to eliminate the hassle of switching your recurring direct deposits from another financial institution to your Tech Credit Union account.

ClickSWITCH simplifies the process by digitally switching your direct deposits in just a few minutes. Simply input your direct deposit information and ClickSWITCH does the rest.

# **TURBOTAX**

Easy. The way doing taxes should be. All you need to do is have your tax forms handy and answer simple questions about yourself, your income, and your life. TurboTax puts all your info in the right place and does the math. No tax knowledge required! TurboTax is a feature within Online and Mobile Banking.<sup>3</sup>

#### **CARD CONTROLS**

This free feature allows Tech CU debit card holders (personal, HSA, business) to easily manage and monitor their debit card(s).

- Real-time transaction alerts (email, text, push)
- Custom transaction rules
- Set travel notices
- Temporarily turn card on/off
- View all active debit cards on account

With these options, Card Controls makes it easy for members to stay on top of their account and watch for fraudulent card activity.