

# Princeton Federal Credit Union's Online Banking Experience is improving!

You will soon see improved features in our online and mobile banking. Pay A Person, Bill Pay, External Transfer functionalities, and previous data will remain available and current.

The look and feel of PFCU digital banking will be a little different. Take a look at the following helpful tips to make sure you're ready to go!



#### **Mark Your Calendar**

Your new digital banking will be at your fingertips on:

Monday, October 21, 2024

To prepare, please ensure the contact information on your account is upto-date, including:

- Cell Phone
- Email Address

You may view or update your current contact information by logging into Online Banking, and selecting "My Settings."

For further assistance updating your contact information on your account, please call us at **609-945-6200 Option 4.** 

Be sure contact information is accurate to avoid any interruption in digital banking access.



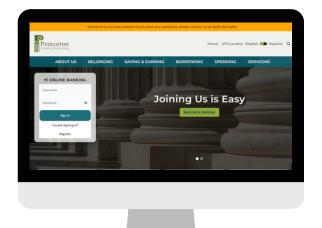
## **Access Your New Experience**

Beginning on October 21, Android™ users will need to download the new PFCU online banking mobile app from Google Play Store after 11AM ET.

Instructions on Downloading Apps Can Be Found Here

**iOS (Apple®) users** will need to *update* their existing app. Look for the update in the App Store.

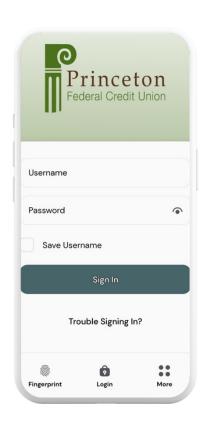
Desktop users can access the improved web portal for online banking via princetonfcu.org beginning October 21, 2024.



### Sign In

Your current login credentials will work on any device. On your first sign-in you will be required to retrieve a verification code from an email address or phone number we have on file (aka 2-factor authentication). You will also be required to change your password for increased security.

You may opt to trust the browser/device you are using to skip 2-factor authentication on subsequent sign-ins.



#### **Biometric Authentication**

After your first sign-in on a mobile device, you can set up Face/Touch ID on iOS or Fingerprint on Android™ from the Security page.



# **Digital Banking Communications**

Future communications regarding digital banking will come from:

#### electronicservices@princetonfcu.org

Be sure to add this email to your contact list to avoid any future complications.

Click Here For Frequently Asked Questions

If you have any questions, please contact us at 609–945–6200 Option 4