



## A New Year's Message from President/CEO, Devon Lyon



Dear Members of Central One Federal Credit Union,

As 2024 comes to a close, we reflect with immense gratitude on an incredible year of growth, impact, and shared success. Together, we have continued to thrive as a credit union, welcoming new members and businesses into our community while maintaining the trust that is the foundation of everything we do.

2024 was filled with significant milestones for Central One and our credit union service organizations, Central One Retirement & Investment Center, and Oak Tree Insurance Agency. Both Central One and Central One Retirement & Investment Center were voted to be among the top three credit unions and financial planning services in the Worcester Telegram's Best of Central Mass Awards. Meanwhile, Oak Tree Insurance Agency secured first place for Insurance Services for the third consecutive year. These achievements highlight our unwavering commitment to excellence and outstanding service.

Additionally, Central One Retirement and Investment Center expanded with the addition of a new team member, strengthening our ability to help members achieve their long-term financial goals.

We also proudly extended our philanthropic efforts, dedicating more resources than ever to causes that make a meaningful difference in the lives of our neighbors. Thanks to your ongoing support, we continue to give back and make a lasting impact in the communities we are proud to serve.

As we look ahead to 2025, we are excited to build on our achievements with new strategic initiatives designed to enhance your experience and meet your evolving needs. Central One remains committed to being your one destination for the financial road of life, offering personalized solutions and innovative tools to empower you every step of the way.

Thank you for your loyalty and partnership in making 2024 such a remarkable year. We look forward to another year of shared success, growth, and community impact.

Wishing you and your loved ones a joyful holiday season and a prosperous New Year!

Warm regards,

Devon Lyon, President/CEO

