

# E-SERVICES





# TAKE US WITH YOU VIRTUALLY ANYWHERE!

Step into our virtual financial service center! We give you more ways than ever to get your banking done online. You'll appreciate our comprehensive selection of easy-to-use online services. They cover so many needs, you may have to find an excuse to come to see us in person! (We're always glad to see you when you do!)



## Online Banking

Our free Online Banking service gives you anytime access to your accounts.

- Obtain current balances
- Review account activity
- Transfer funds
- Make loan payments
- Take a loan advance
- Set up savings goals
- Receive account alerts
- Check on payments due and dividends earned

Your security is assured through server firewalls and industry-standard encryption.

### **How to register:**

Visit [fibrecu.com/olb-signup](https://fibrecu.com/olb-signup) and follow the prompts to create your unique Online Banking login credentials.

For helpful resources and tutorials, visit the Online Banking page on our website.

## E-Statements

Here's a great way to protect yourself from fraud and live a greener life! Your Fibre Federal statement will never be lost or stolen when you sign up for E-Statements—and they're so easy to use.

### **How to sign up for E-Statements**

1. Login to your Fibre/TLC Online Banking Account.
2. From the widgets menu on the far left, select the bottom widget labeled "More" to display additional options. Click on "EDOCS" widget.
3. Select the "Subscribe" button on the far right of the screen.
4. Review the disclosure and select "I Agree."
5. Click on "Subscribe" and you should receive a message that you have successfully enrolled.
6. Once you are enrolled, select the "Statements" option on the eDocs dashboard to view.

## Bill Pay

Free online Bill Pay makes short work of bill paying chores. It's fast, economical, and more secure than paper checks. Make manual payments individually or schedule recurring payments so you never forget a bill.

## My Credit Score by SavvyMoney

Curious about your credit? You can log into your personal Online Banking or our mobile app to access your credit score, credit report, and credit monitoring for free!

## Mobile App with Mobile Banking

Take the credit union with you wherever you go! Our free mobile app lets you use Mobile Banking securely from your internet connected Apple and Android smart phone. Talk about convenient!

To sign up, simply download our free app from The App Store or Google Play from your web-enabled Apple or Android device by searching for Fibre Federal Credit Union. Use the same login credentials that you use for Online Banking.

## Fibre Card Manager

This free service helps you protect and control your Debit and Credit Cards within our Mobile Banking app. Manage your cards with real time alerts, spending and location limits, travel notifications, and the option to turn your cards off if they're ever lost or stolen.

## Digital Wallet

Take "banking made easy" to the next level with digital payments! Register your Fibre/ TLC Debit and Credit Cards on your Apple or Android mobile device for secure, convenient, and quick payments at vendors nationwide. Choose from Apple Pay, Samsung Pay, or Google Pay. Once your compatible Pay app is successfully downloaded, simply follow the on-screen instructions to load your cards.



## Mobile Deposit

With Mobile Deposit, you can deposit checks from camera-equipped smartphones and tablets, saving time and providing quicker access to funds.

### **How to process a Mobile Deposit**

1. Log into your Fibre/TLC Online Banking Account.
2. From the hamburger menu, select the “Deposit Check” widget.
3. Review the disclosure and click “Accept” at the top of the page.
4. Select the account into which you would like to deposit the check.
5. Enter the amount of the check you are depositing.
6. Write “Mobile Deposit” on the back of your check and endorse your check.
7. Take a photo of the front and back of the check.
8. Select “Deposit Check.”
9. You will receive a message that your check was successfully submitted along with a confirmation number. Select “OK” or “Deposit Another Check.” Your deposited funds will be made available on the same day or the following business day (excludes weekends and holidays).



Zelle is a fast, safe, and easy way to send money in minutes<sup>1</sup> to friends, family, and others you trust, right from the mobile app. Zelle makes it easy to send money to, or receive money from, people you trust with a bank account in the U.S. Find Zelle in your app.

<sup>1</sup>Transactions typically occur in minutes when the recipient's email address or U.S. mobile number is already enrolled with Zelle.

## Online Check Orders

When you run low on checks, you can skip the reorder form in the box and reorder online. Just have your last check number handy, as well as one of your checks, so you can obtain the needed information for reorder. It's fast and simple, and you'll receive your new checks sooner. (Give us a call or drop by to make changes to your checks.)

### **How to order**

Visit our website, select "Checking Accounts" under the "Personal" drop-down menu, then scroll down and select "click here to reorder checks" under the "Checking Conveniences" section. You will be directed to our check provider's website.



[fibrecu.com](http://fibrecu.com) | 800.205.7872

### Longview

Main Office 822 Commerce Ave  
Ocean Beach 2121 32nd Ave  
Triangle Mall 800 Triangle Center

### Kelso

1003 13th Ave S  
102 NW 5th Ave

### Castle Rock

202 Front Ave SW

### Kalama

384 N First St

### Woodland

1147 N Goerig St  
Express: 1494 Dike Access Rd  
Mortgage Center: 1147 N Goerig St

### Rainier, OR

102 W 5th St

### Astoria

85 W Marine Dr

### Warrenton

1771 SE Ensign Ln

### Seaside

2315 N Roosevelt Dr

### Tillamook

1510 3rd St

### Lincoln City

2004 NW 36th St

### Newport

1625 N Coast Hwy



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