



MAGNOLIA

FEDERAL CREDIT UNION

Amid ongoing concerns about COVID-19 (coronavirus), Magnolia FCU is closely monitoring the latest reports from the Centers for Disease Control (CDC) and the World Health Organization (WHO). We are taking extra precautions to help ensure the health and safety of our members and our staff while delivering the best member service experience possible in these extraordinary circumstances. Our branches remain open to serve you during normal business hours, but know that the majority of your needs can be handled without the need to visit a branch.

Here are additional resources you can use to conduct your business:

- **ATMs** – withdraw cash from thousands of ATMs nationwide free-of-charge. To find an ATM, login to our Mobile App, select Locations, and click ATMs. You can also view ATMs in our network by visiting us on our webpage at www.magfedcu.org and selecting Locations and Shared ATMs.
- **Mobile App** – download our Mobile App by searching Magnolia Federal Credit Union in the App Store or Google Play from your cell phone. The Mobile App can be used to securely move money between Magfed accounts, view balances, deposit checks, make bill payments, and skip a payment on eligible Magnolia loans.
- **Banking Transactions** – Visit us [online](#) for transactions like the Mobile App and more.
- **Member Services** – Call us at [\(601\)977-8300](tel:6019778300) or webchat with us during normal business hours from the chat icon on the bottom right of our webpage, or use the secure messaging feature available in our mobile app and new online banking platform. You can also email us anytime at info@magfedcu.org.
- **Loans** – As always, you can apply for a loan anytime from our webpage or by calling us during regular business hours and selecting Option 1. You can also submit any loan-related questions to applyloan@magfedcu.org.

We encourage you to follow the [CDC's Recommendations](#) for preventing the spread of this and other infectious viruses. If you are not feeling well, we ask that you please avoid visiting a branch and instead take advantage of the many resources identified above to conduct business with Magnolia.

The Magnolia staff is committed to serving you and your families. We hope you and your family remain safe and healthy during this difficult time.

Thank you,

Michael Waylett
Chief Executive Officer
Magnolia FCU



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EVERYTHING YOUR BANK SHOULD BE

Federally Insured by NCUA

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