

Mobile Banking

Mobile Banking with *WEST*consin means the ultimate convenience at your fingertips!

- Check account balances and transaction history
- Transfer funds
- Pay bills
- View check images
- Deposit checks with Mobile Deposit—view deposit history and images*
- Set up alerts and notifications
- Locate *WEST*consin offices and ATMs
- Safely track your money knowing that your information is securely protected
- It's free, secure and easy to use



Download our Mobile App from the App Store, Google Play or Amazon Appstore. Or set your browser to westconsincu.org and you'll be automatically directed to our mobile website. *Carrier fees may apply.*

*Mobile Deposit is available for iPhones, iPads and Android phones and tablets. App Store is a service mark of Apple Inc. Android is a trademark of Google Inc.

Text Banking

You may also access your account information from your cell phone by sending text messages. Get account balances, view recent transactions, or transfer funds with simple text commands! You must be signed up with *WEST*consin Online and have text messaging enabled on your mobile device. *Standard text messaging charges apply.*

CALL-24

Enjoy immediate access to your *WEST*consin Credit Union accounts 24 hours a day via a touch-tone phone!

- Transfer funds between accounts
- Inquire about withdrawals and checks that have cleared, or debit purchases
- Verify deposits
- Make loan payments
- Inquire on savings, certificate and loan rates

To Use CALL-24, dial (888) WCU-CALL and have your *WEST*consin account number, account suffixes and PIN number ready.

For Your Safety

Reputable organizations, such as *WEST*consin Credit Union, will never contact you by phone or email to ask you for your personal or financial information. If you receive a suspicious email, phone call or letter, please do not respond. If an item appears to come from *WEST*consin Credit Union, contact our Service Center at (800) 924-0022 to verify the validity of the inquiry.

Other Questions

If you experience any issues or have additional questions, visit westconsincu.org for login tips or call (800) 924-0022.



westconsincu.org



Federally insured by NCUA

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Online Account Access

*WEST*consin Online & Mobile Banking



WESTconsin[®]
CREDIT UNION
We belong to you.™

WESTconsin Online

WESTconsin Online lets you manage your accounts from almost anywhere. It's safe, convenient, easy and **free!**

- View account balances, transfer funds and make loan payments
- Set up automatic transfers within your WESTconsin accounts
- Reorder checks and view images of cleared ones
- Access eDocuments including: eStatements, eNotices and Tax forms
- Pay bills online and sign up for eBills
- WESTconsin Visa credit card account access
- Apply for a personal loan or Visa credit card
- Manage money with FinanceWorks
- Receive cash back by shopping with your WESTCheck debit card
- Customized user settings

Getting Started

1. Visit our website at westconsin.org.



2. Click on the icon labeled *Online Account Access* that is located on all pages.



3. At the login screen, click on *New User* and follow the provided instructions.

Reviewing Account Balances and Transferring Funds

It's easy to manage all suffixes in a single glance. You can transfer funds between suffixes and linked household accounts. To have your household accounts linked, please contact a WESTconsin representative for assistance.

Customizing User Settings

You can customize your WESTconsin Online user experience to make it more useful and convenient, such as changing your username, password, email address, updating security options, setting up email alerts and notifications, or modifying certain features to fit your needs. Click the *My Settings* tab to begin.

Paying Bills

No envelopes, no stamps, no check writing—it's all done for you! **Note:** You must have a qualifying checking account with WESTconsin to sign up for Bill Payment.

- Receive eBills from any company capable of online invoicing
- Categorize your bills for easier budgeting
- Manage your bills with user-friendly screens
- View payment history and check copies
- Receive email notifications when bills arrive, payments are made and more
- Create query reports on your bill payment activity



Setting up eDocuments

eDocuments are electronic versions of your account statements, notices and tax forms.

- Secure online access to your documents
- Receive statements and notices quicker
- Reduce unwanted mail and postage costs
- Convenience of viewing statements, notices and documents anytime, anywhere
- Environmentally friendly

eTax Forms

Enroll in eStatements and receive your end of year tax forms electronically.

- An email notification will be sent indicating the end of the year tax form is available

Shared Access

Grant access to your account to anyone you trust (aka a subuser) while maintaining control by assigning account permissions. To set up a subuser you'll need their first and last name, email address and phone number. The subuser will receive their own username and set a secure password

Types of Permissions:

- View only
- Make internal transfers
- Make bill payments

Credit Card Account Access

- View recent activity reports and eStatements
- Receive email notifications when your statement is ready to be viewed
- Make payments
- View CURewards points balance and access the CURewards catalog
- Update account card information

Applying for Loans Online!

WESTconsin makes it easy and convenient to apply for loans when the timing is right for you. We provide a fully secure online application process that will enable you to submit your loan request within minutes! You can apply for personal loans, credit cards and even mortgages.

FinanceWorks

FinanceWorks, powered by Quicken, is a money management tool to help you track your finances. FinanceWorks offers the ability to track spending, get organized for taxes, manage all accounts in one place, and project your net worth.



Purchase Rewards



Put money back in your pocket with Purchase Rewards, our debit card rewards program! Just shop with your WESTCheck debit card and get cash back rewards deposited directly into your WESTconsin account. Accounts will be credited

at the end of the following month. It's easy and it's FREE! No limit to the rewards you can earn and no coupons to print.